

IR1: In coordination and collaboration with GIRoA, appropriate assistance provided to victims of the conflict by effectively using all available resources

During the reporting period, COMAC registered 3,995 new incidents in IMS and conducted a total of 6,943 household assessments and registered a total of 8,044 eligible victims in the IMS, including 2,351 deceased, 4,272 injury, 1,125 property damage and 296 business damage, During the reporting period, a total of 52,295 household members were recorded, 48.3 percent female (25,269) and 51.6 percent male (27,026).

Immediate Assistance:

COMAC provided a total of 9,540 immediate assistance packages to 6,190 victims during the year. Distribution planning is carried out in close coordination with GIROA stakeholders, and the majority of the IA distributions were facilitated by COMAC's key government counterpart at the provincial level, i.e. at provincial Departments of Martyrs and Disabled Affairs (DMD). Similarly, and following construction of COMAC's central region office within the MMD compound in May 2020, national-level MMD representatives frequently took part in COMAC IA distribution events.

Tailored Assistance:

COMAC's tailored assistance (TA) is provided in the form of referrals to healthcare and livelihood service providers, including packages to assist the economic reintegration of families whose household income was negatively impacted by loss or injury. COMAC distributed more than 2,400 tailored assistance packages, including 1,091 income generation kits, 276 livelihood referrals, 354 medical assistance referrals, and 731 psychosocial counseling service referrals.

Livelihood Assistance



Photo 1. COMAC and MMD Representatives hand over IA package to representative of a conflict affected family, East Region – Nangarhar. June 23, 2020.

COMAC designed and procured more than 1,000 income generation kits during the year, about 42 percent of which supported livelihoods in agriculture, particularly animal husbandry. Other livelihoods frequently supported include grocery retailers, tailoring businesses, telecommunications retailers, auto-mechanic service providers, and clothing retailers.

Additionally, COMAC facilitated 276 livelihood referrals to local, international organizations and government entities that provide a service or training that complements income generation activities. More than half of COMAC's livelihood referrals were facilitated through government entities.

Health Assistance

During the reporting period, COMAC provided 1,085 healthcare packages to victims and their family members. COMAC's health team conducted more than 400 injury assessments, which led to 354 medical assistance referrals during the year and 756 psychosocial assessments, all resulting in successful referrals to counseling service providers. As with other categories of assistance, COMAC experienced a decline in psychosocial referrals during the second and third quarters due to COVID and reduced operations of service provider organizations. As of the final quarter, COMAC's psychosocial referral rates normalized (Figure 4).

For immediate and/or long-term recovery, particularly for cases requiring specialized treatment, COMAC provides in-kind transportation and accommodation assistance to ensure the beneficiary can access the prescribed treatment. Most of the medical assistance referrals facilitated throughout the year comprised of either general surgery (36 percent) or orthopedic surgery (42 percent). Other types of services facilitated included physical rehabilitation (7 percent); neurosurgery (7 percent); eye surgery (4 percent); and other surgery (i.e., plastic, pediatric, ENT, thoracic, vascular, stomatology).

IR2: GIRoA's capacity to respond to victims' needs improved

COMAC delivered 35 training activities and achieved 100 percent of its annual target. The activity is slightly ahead of schedule in terms of LOA progress, at 55 percent.

COMAC exceeded its target for number of training days by 28 percent, or 1,750 training days. This is explained by an increase in the duration of each training course to 3-4 days, in comparison with 1-3 days last year.



Photo 2: COMAC and MMD representatives handed over TA package to a victim, Nangarhar, June 23

Seventy-eight percent of the GIRoA representatives who participated in COMAC's training activities demonstrated an increase in knowledge as a result. As such, COMAC has achieved nearly 100 percent of its FY20 target of 80 percent.

The COMAC capacity-building team was able to complete the second OCA process which covered provincial DMDs. This process was also an opportunity for the internal team to be familiarized with the OCA process by being trained and take part in practical data collection, conceptualization and report writing steps.

Both OCA reports identify key findings including pros and cons around the eight functional areas. The report recommendations have been adjusted in a manner to be constructive and solve the identified challenges.

IR3: Increased awareness of victims' assistance services

Despite the challenges raised by COVID-19 restrictions and limitations, the COMAC team exceeded the target for events this year, holding six awareness raising activities. The LOA target lags slightly (at 37 percent); however, this will be addressed in the second half of year four, following development of the unified national referral protocol, as well as MMD's capacity-building strategy and action plan.

With 222 public outreach activities conducted by COMAC to raise the public's awareness of victims' assistance services, the team made significant progress against indicator 3.2.1, achieving 111 percent of the established target of 200 activities. This increase is due in part to the completion of the communications strategy and action plan, as previous years activities were slowed during development of the approach. If not for COVID-19 and the accompanying restrictions on movement and social distancing, COMAC would have achieved even more against this indicator. Cumulatively, COMAC remains slightly behind LOA progress at 45 percent; however, the team expects to catch up in Year 4 by relying on the developed strategy.



Photo 3. Awareness session for the government personnel on VA services, West region, Herat Province

To complement the awareness raising activities, five communications and public outreach training sessions were provided to government officials in Nangarhar, Herat, Kandahar, Balkh, and Kabul provinces. This technical support is intended to provide government officials and agencies with knowledge and tools to effectively carry out advocacy and outreach on VA services in their respective regions and provinces. Prior to the training, COMAC developed a customized curriculum and translated it into Pashto and Dari. Topics covered range from basic concepts, including what distinguishes outreach from other marketing tools, types of distribution channels, and the importance of knowing your audience; to more advanced discussions around strategy and action plan development, effective messaging, budgeting and resource mobilization, and evaluating impact. The curriculum was presented and handed over to more than 95 government officials from agencies such as MMD, MoPH, MoWA, MoI, IDLG, MRRD, MoLSA, Provincial Councils, and districts participating in trainings.

During the first quarter of FY20, COMAC conducted an 8-day website management training for MMD in Kabul. The training was administered by Sayara Strategies¹, including curriculum developed based on feedback and inputs from MMD. MMD had officially launched its website in June 2019 with support from the Ministry of Communications and Information Technology. Five MMD staff participated in the training and learned the basics of website management and general best practices around website content management, blog management, website interface management, database management, and user management.

During the second half of the year, COMAC drafted a social media strategy because MMD relies on social media platforms for a significant portion of outreach. The strategy was informed by analysis of the Ministry's Facebook, to provide guidance on the type of posts and content to use moving forward for best results. For example, nearly half (42 percent) of all Facebook posts during the year were about meetings, which solicited lower levels of engagement compared to content about rights and allowances of persons with disabilities and heirs of martyrs, as well as VA services distributed through COMAC.

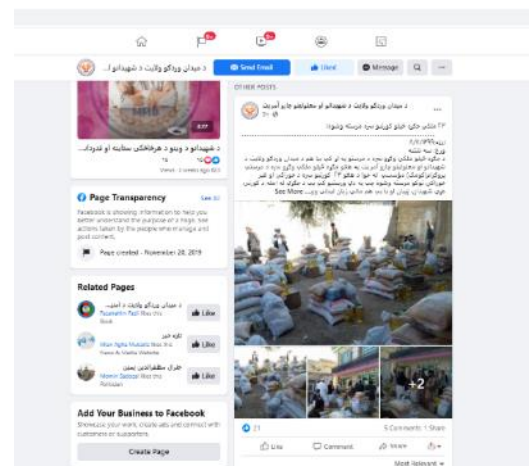


Photo 4: COMAC assistance distribution event in Wardak province captured on MMD's Facebook page.

1

Print media

During the year, COMAC developed updated print materials targeted at increasing awareness about VA. The following print materials were designed and disseminated at community engagement events, assistance distribution ceremonies, and stakeholder coordination meetings. Some posters were placed outside public facilities such as health clinics, schools, and provincial council buildings.

Table 1². COMAC Performance Against Output Indicators | FY20 and Cumulative

Results Statement	Indicator	FY18	FY19	FY20 Progress				Total FY2020	FY 2020 Target	FY20 Progress (%)	LOA Target	LOA Progress (%)
				Q1	Q2	Q3	Q4					
IR 1	In coordination and collaboration with GIRoA, appropriate assistance provided to victims of the conflict by effectively using all available resources											
Sub-IR 1.1: Improved provision of immediate assistance to victims and their families	1.1.1 Number of immediate assistance packages distributed to victims' families	1886	7734	3050	2139	1564	2787	9540	6500	147%	28000	68%
	1.1.2 Number of conflict-affected families that received immediate assistance packages.	1672	5326	1998	1397	1043	1752	6190	4300	144%	16666	79%
	1.1.3 Percentage of victims' families reporting the immediate assistance provided was appropriate	N/A	61%	63%	50%	63%	55%	58%	65%	89%	75%	59%
Sub-IR 1.2: Improved access to healthcare and livelihoods services for victims and their families	1.2.1 Number of tailored assistance packages provided to COMAC victims	254	2982	825	552	437	639	2453	2000	123%	8000	71%
Sub-IR 1.3: Improved	1.3.1 Incident Management System developed	0	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	100%

² Data Source: IMS database

	Beneficiary Data Collection and Management												
IR 2	GIRoA's capacity to respond to victims' needs improved												
	Sub-IR 2.1: Strengthened GIRoA human resources capacity to provide victims' assistance services	2.1.1 Number of capacity-building activities provided by COMAC for GIRoA staff	5	61	9	5	6	15	35	35	100%	185	55%
		2.1.2 Number of training days provided by COMAC for GIRoA staff	157	3114	426	348	109.5	866	1750	1365	128%	8077	62%
		2.1.3 Percentage of GIRoA staff who participated in COMAC capacity-building activities who demonstrate an increase in knowledge	0	79%	73%	81%	88%	80%	79%	80%	98%	90%	79%
	Sub-IR 2.2.: Strengthened GIRoA institutional capacity to provide victims' assistance services	2.2.1 Unified National Referral Protocol for victims' assistance developed and piloted for rollout by the MDD	0	0	0	0	0	TBD	0	1	0	0	0%
	Sub-IR 2.3: Increased coordination and collaboration among	2.3.1 Number of working group meetings (technical/collaboration/coordination) held between GIRoA staff and other entities providing victims' assistance	0	23	7	0	0	5	12	23	52%	96	36%

Annex A: Assistance BY Type and PROVINCE

FY20 (October 1, 2019 - September 30, 2020)								
Province	Immediate Assistance		Tailored Assistance				IA	TA
	#Family	#Package	Medical	Psychosocial	Livelihood Income Generation	Livelihood Referral		
Center Region								
Bamyan	2	3	0	0	2	0	3	2
Daykundi	19	32	0	0	14	0	32	14
Ghazni	205	291	2	37	112	0	291	151
Kabul	232	333	45	102	88	12	333	247
Kapisa	122	189	0	0	4	0	189	4
Khost	57	90	2	0	17	0	90	19
Logar	139	226	8	0	35	0	226	43
Paktika	42	54	0	0	14	0	54	14
Paktya	197	331	6	0	27	0	331	33
Panjsher	8	16	0	0	0	0	16	0
Parwan	169	248	6	40	12	0	248	58
Wardak	213	354	0	0	26	0	354	26
Center Region Total	1405	2167	69	179	351	12	2167	611
North Region								
Badakhshan	38	61	1	0	0	0	61	1
Baghlan	259	435	9	43	38	31	435	121
Balkh	241	364	33	98	26	20	364	177
Faryab	466	733	16	10	51	46	733	123
Jawzjan	93	157	17	20	14	4	157	55
Kunduz	342	556	14	0	10	9	556	33

Samangan	32	51	6	2	1	0	51	9
Sar-e-Pul	97	131	12	87	4	0	131	103
Takhar	75	113	4	0	5	0	113	9
North Region Total	1643	2601	112	260	149	110	2601	631
South Region								
Hilmand	292	452	2	5	14	11	452	32
Kandahar	385	594	12	49	40	13	594	114
Nimroz	3	6	1	0	0	0	6	1
Uruzgan	354	523	7	0	25	0	523	32
Zabul	340	539	14	5	56	23	539	98
South Region Total	1374	2114	36	59	135	47	2114	277
East Region								
Kunar	183	305	6	44	30	0	305	80
Laghman	379	629	11	11	45	0	629	67
Nangarhar	563	925	50	108	207	75	925	440
Nuristan	0	0	0	0	0	0	0	0
East Region Total	1125	1859	67	163	282	75	1859	587
West Region								
Badghis	72	98	5	12	19	0	98	36
Farah	212	272	15	8	58	21	272	102
Ghor	129	147	3	10	31	0	147	44
Herat	230	282	47	40	66	11	282	164
West Region Total	643	799	70	70	174	32	799	346
Grand Total	6190	9540	354	731	1091	276	9540	2452